



**MAHENDRA COLLEGE of ENGINEERING**  
Salem-Campus, Minnampalli, Salem - 636106.  
NAAC AQAR (2020-21)



**CRITERION II - TEACHING-LEARNING AND EVALUATION**

**2.7.1 STUDENT SATISFACTION SURVEY**

For the NAAC AQAR (2020-21), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have answered the question in a scale of 0 to 4 (0 being the lowest and 4 being the highest). The result of this survey is based on the response of 1100 students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

**Institutional Overall Average Score - 3.93 / 4.00**

**Question No 1. How much of the syllabus was covered in the class?**

Criterion	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
No of Students	1001	88	11	Nil	NIL
% of students	91	8	1	0	0
<b>Score = 3.90 / 4.0</b>					

**Question No 2. How well did the teachers prepare for the classes?**

Criterion	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
No of Students	1012	77	11	0	0
% of students	92	7	1	0	0
<b>Score = 3.91 / 4.0</b>					

**Question No 3. How well were the teachers able to communicate?**

Criterion	Always Effective	Sometimes Effective	Just satisfactorily	Generally ineffective	Very poor communication
No of Students	990	110	Nil	Nil	Nil
% of students	90	10	0	0	0
<b>Score = 3.90 / 4.0</b>					



  
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**Question No 4 The teacher's approach to teaching can best be described as**

Criterion	Excellent	Very Good	Good	Fair	Poor
No of Students	1012	77	11	Nil	Nil
% of students	92	7	1	0	0
Score = 3.91 / 4.0					

**Question No 5 Fairness of the internal evaluation process by the teachers**

Criterion	Excellent	Very Good	Good	Fair	Poor
No of Students	1045	55	Nil	Nil	Nil
% of students	95	5	0	0	0
Score = 3.95 / 4.0					

**Question No 6 Was your performance in assignments discussed with you?**

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1023	66	11	Nil	Nil
% of students	93	6	1	0	0
Score = 3.92 / 4.0					

**Question No 7 :The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

Criterion	Regularly	Often	Sometimes	Rarely	Never
No of Students	979	121	Nil	Nil	Nil
% of students	89	11	0	0	0
Score = 3.89 / 4.0					



  
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**Question No 8 : The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

Criterion	Significantly	Very well	Moderately	Marginally	Not at all
No of Students	1045	44	11	0	0
% of students	95	4	1	0	0
Score = 3.94 / 4.0					

**Question No 9 : The institution provides multiple opportunities to learn and grow.**

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1056	33	11	2	0
% of students	96	3	1	0	0
Score = 3.95 / 4.0					

**Question No 10 : Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1045	44	11	Nil	0
% of students	95	4	1	0	0
Score = 3.94 / 4.0					

**Question No 11: Your mentor does a necessary follow-up with an assigned task to you**

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	I don't have a mentor
No of Students	1001	77	22	Nil	0
% of students	91	7	2	0	0
Score = 3.89 / 4.0					



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**Question No 12: The teachers illustrate the concepts through examples and applications.**

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1012	88	0	0	0
% of students	92	8	0	0	0
<b>Score = 3.92 / 4.0</b>					

**Question No 13: The teachers identify your strengths and encourage you with providing right level of challenges.**

Criterion	Fully	Reasonably	Partially	Slightly	Unable to
No of Students	1045	44	11	Nil	Nil
% of students	95	4	1	0	0
<b>Score = 3.94 / 4.0</b>					

**Question No 14 : Teachers are able to identify your weaknesses and help you to overcome them.**

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1056	33	11	Nil	0
% of students	96	3	1	0	0
<b>Score = 3.95 / 4.0</b>					

**Question No 15: The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process**

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1034	55	11	Nil	Nil
% of students	94	5	1	0	0
<b>Score = 3.93 / 4.0</b>					



  
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**Question No 16: The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**

Criterion	To a great extent	Moderate	Somewhat	Very little	Not at all
No of Students	1001	77	22	Nil	Nil
% of students	91	7	2	0	0
<b>Score = 3.89 / 4.0</b>					

**Question No 17 : Teachers encourage you to participate in extracurricular activities.**

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1045	55	Nil	0	0
% of students	95	5	0	0	0
<b>Score = 3.95 / 4.0</b>					

**Question No 18 : Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

Criterion	To a great extent	Moderate	Somewhat	Very little	Not at all
No of Students	1067	33	Nil	Nil	0
% of students	97	3	0	0	0
<b>Score = 3.97 / 4.0</b>					

**Question No 19: What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?**

Criterion	Above 90%	70 to 89%	50 - 69%	30 to 49%	Below 29%
No of Students	1067	33	Nil	1	0
% of students	97	3	0	0	0
<b>Score = 3.97 / 4.0</b>					



  
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**Question No 20: The overall quality of teaching-learning process in your institute is very good.**

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1078	22	Nil	0	0
% of students	98	2	0	0	0
<b>Score = 3.98 / 4.0</b>					

**Question No 21: Give three observation / suggestions to improve the overall teaching - learning experience in your institution.**

Some of the observations / suggestions by the students are given below:

All the teachers are completing the syllabus in time. This helps me to revise the portions in a more relaxed way.
Faculty members are approachable for clearing my doubts during the lockdown period.
HoD and other teachers are encouraging me to study add on and online certificate courses.
I am very much satisfied with the conduct of online classes through Google Meet.
I am happy that the soft copies of the course materials required for my exam preparations are given in time.
Virtual supports are provided for laboratory classes. Videos are also screened for better understanding of the experiments.
I am very much satisfied with the guidance provided by my supervisor for the Project work.
Even during the lockdown periods, the department faculty members are accessible at any time.
Department Alumni regularly interact with us and share their experience. Through these virtual interactions, I am able to know the industry practices.



  
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